Casey-Cardinia Library Corporation

Library Computer System

CCLC is a member of the Swift Library Consortium, a co-operative network of public, school and TAFE libraries across Victoria and NSW. For more information about the Swift Consortium see the website at http://swft.ent.sirsidynix.net.au/client/default

Member libraries share a catalogue and Library Management System (SirsiDynix Symphony) operating in a managed services environment hosted by SirsiDynix. Membership provides libraries with not only a stable, secure and industry leading LMS, but also access to a suite of related services and products.

About SirsiDynix
SirsiDynix was formed in 2005 by the merger of two of the largest library system vendors, Sirsi formed in 1979 and Dynix formed in 1983. SirsiDynix develops, sells, and supports a comprehensive integrated suite of software solutions for meeting the information management and sharing needs of libraries and library users around the world.

The Swift Consortium system
The Symphony hardware and software is provided and maintained by SirsiDynix and hosted in Melbourne. Client software called Workflows is loaded on local PCs for staff to access the system.

Network Connections for CCLC branches

Connection	HQ and Cranbourne
Bandwidth	50 Megabyte Fibre Optic Link

Connection	Narre Warren	Endeavour Hills	Hampton Park	Pakenham	Emerald
Bandwidth	20 Megabyte fibre optic link	10 Megabyte fibre optic link	10 Megabyte fibre optic link	10 Megabyte fibre optic link	4 Megabyte fibre optic link

Connection	Doveton	Cardinia Mobile Library
Bandwidth	1500/256 kilobyte ADSL link	3G mobile connection

The Library Management System:

- Symphony is a relational, open, client/server system.

- It runs on both UNIX and Windows NT

- The system is a fully developed integrated application with acquisitions, administration, authority control, cataloging, circulation control, materials booking, reporting/statistics, serials control, and Web OPAC modules

- Symphony uses either the Informix or Oracle database management systems

The following library activities are supported by the Symphony software:

Circulation: Symphony has a fully developed circulation control module.

Circulation control: issue and return of all items; overdue fines; reservation of materials for library users; maintenance of user records and control of entitlements; inter-branch transfers; inter library transfers; stock control.

Library patrons can check out their own items using the self check kiosks available at each branch. The FE Technologies' kiosks use RFID to interface with the Symphony software, allowing patrons to choose self-service rather than borrow items through the staff. A printed receipt lists the titles of the items borrowed and the due date.

Acquisitions: Symphony's acquisitions module supports all order and fund tracking functions.

Acquisitions: order and receipt of new materials and processing of invoices for payment; expenditure control

Cataloging/MARC: The cataloging module handles all types of materials including multimedia items.

Cataloguing: z39.50 retrieval of catalogue records for a range of materials from Libraries Australia and other databases; in-house cataloguing of other materials.

The Swift Consortium has a shared bibliographic database with agreed cataloguing standards to ensure consistency of cataloguing by member libraries.

Serial Control: The Symphony serials control module provides subscription, prediction, check-in, and routing functions.

Reports: Symphony uses reports to gather statistics and to schedule the running of system administrative reports.

Daily reports such as courtesy reminders (email/SMS option), overdues and holds (email/SMS/print option), daily printed bill notices; branch On Shelf Hold reports and reports to remove uncollected holds. Other reports such as statistical and informational reports are generated either weekly or monthly as needed.

Directors Station: a reporting tool providing statistical analysis of collections and operations.

Enterprise online catalogue: an enhanced search interface for libraries' online resources which displays book covers, allows the addition of user-generated book reviews and external ratings and displays lists of new titles purchased by the Library Service.

Members are able to search the catalogue, place holds, check what items they have on their membership card, renew items on their card and change their PIN.

BookMyne: a mobile app for both android and Apple smart devices that provides seamless connection to the catalogue and has social features like Goodreads, reviews and bestseller lists already integrated.